

## Welcome to the Fraser Health Prevention Appointment Booking Site for Immunizations and Fit testing

### Collecting your personal information:

To use this on line booking system to view and book available appointments and book an appointment at ANY of the sites located within Fraser Health, you will need to provide the following personal information:

- First name
- Last name
- Email address

We collect, use and share your personal information under the primary authority of the BC *Freedom of Information and Protection of Privacy Act* ("FIPPA") and the Public Health Act.

Your information may be entered into our electronic health information systems to assist authorized persons in quickly accessing pertinent information wherever you may be receiving care or services.

### How will my personal information be used?

Your personal information will be used to book and confirm your appointment. It may also be used for the following reasons:

- to keep in contact with you about your appointment
- to provide ongoing health care and support
- to help us plan, monitor, maintain and improve care and services and to conduct research with consent or where permitted by law
- to analyze, manage and control disease outbreaks and monitor overall public health
- as otherwise authorized by FIPPA

### Who will have access to my personal information?

Fraser Health staff at the site where you have booked your appointment will have access to your information.

### Where will my personal information be stored?

Your personal information will be stored on secure servers located in Canada.

### How long will my personal information be stored?

The personal information you provide will be stored on these servers for 1 year but will be retained in the Fraser Health electronic health record. After 1 year it will be removed from these servers

### Email or Text appointment confirmation and reminders?

You may have the option to receive email or text appointment confirmations and reminders. If you select either of these options, please review the digital communications risks found here [FH Virtual Health - Risk of Digital Communications](#).

## **For More Information**

If you have any questions about this the information above or the protection of your personal information, please contact the Fraser Health Information Privacy Office: 604-953-5015 x767070 or [privacy@fraserhealth.ca](mailto:privacy@fraserhealth.ca) .